

Terms and Conditions

How to Order

Availability and special offerings can be viewed on the website, www.sawyernursery.com or call for assistance.

There are several ways to place an order:

Fax: (616) 669-9310

Call Toll Free: (888) 378-7800

Email: jrice@sawyernursery.com

Mail: 5401 Port Sheldon Road, Hudsonville, MI 49426

Please provide all the information indicated on the order form(s) included in this catalog. Separate orders are placed for each catalog section/product line.

Brokers and Sales Representatives:

Sawyer Nursery is proud to work with a number of North America's leading brokerage firms and sales representatives.

Aris Horticulture	Allied Horticulture	Ball Horticulture	BFG Plant Connection
Devroomen Garden Product	Eason Horticulture	Fred Gloeckner Co.	Germania Seed
Grimes Horticulture	Ivy Garth	Joseph Giannino	Koenig & Associates
KRS Quality Growers	Leo Berbee	M & M Plant Sales	McHutchison
Michell's	Mid Atlantic Plant Co.	Nursery Stock Market	Raymond Perri CO
SHS Griffin	Vandenberg Bulb	Vis Seed	Vaughn Horticulture

Discounts

A bottom line discount is assigned to each customer based on the volume of plug purchases from the previous year. Invoices for July 2015 – June 2016 will be discounted according to the chart below:

Less than 150 flats	no discount from catalog price
150 – 299 flats	5%
300 + flats	10%

Discounts apply only to accounts in good standing and are subject to review based on account activity. Discounts are generally not offered on bareroot, however for large quantities special price quotes are available upon request.

Delivery

Orders are shipped via Fed Ex or common carrier, depending on order size. Customers are also welcome to save freight by picking up their order – no packaging is charged unless boxes or racks are requested.

Packaging charges are **\$1.75** per flat on all plug orders shipped. There are no packaging charges on bareroot orders.

Custom Grown 128 cells

Custom grow orders are available with a 5 flat per variety minimum. Allow adequate lead time and call for pricing.

Pot Tags

Tags will be provided with your entire **import** order at 12¢ each- please note on your order if tags are needed.

For plugs, tags are available by request in bundles of 25 at 12¢ each plus freight (see chart below). Tags are automatically ordered and billed for patented varieties. For customers that choose to decline tags, a waiver form is available by calling the office – (888) 378-7800.

<u># of tags</u>	<u>freight charge</u>
25 – 750	\$10.00
751 – 1000	\$12.50
1001 – 2500	\$15.00
2501 – 5000	\$20.00
5000 – 10,000	\$30.00

Payment Terms

Payment is Net 30 days after date of invoice (pre-approval required, see credit application pages). Finance charges of 1.5% per month (18% per annum) will be added to past due accounts. Visa, MasterCard, and Discover payments are accepted.

Order Changes/Cancellations

All orders will be confirmed with delivery dates as close as possible to the requested ship date. Six weeks lead time is required for order or delivery date changes. A re-stocking fee of 25% (based on the original confirmation amount) will be charged for all orders or portions of orders cancelled without the required lead time. Re-stocking fees will be invoiced separately and are due immediately upon receipt of invoice. If an order is refused or cancelled after shipment, freight charges will also be added to the invoice.

Guarantee

Sawyer Nursery guarantees that our product will be shipped viable, true to name, and consistent with our printed literature.

Upon Arrival

Upon receipt of live goods, you should closely examine the product received and verify:

- Are the flats, boxes, pallets, and/or racks intact?
- Were the correct varieties shipped? Are the counts correct?
- Are the plants in good condition?

Sawyer Nursery Inc must be notified of any problems within 24 hours of order receipt for any future claim to be considered.

Claims

A written request for adjustment must be submitted to Sawyer Nursery within 10 days of order receipt. We will replace, credit, make an appropriate adjustment, or advise of further product care at that time. At no time will Sawyer Nursery Inc. be liable for any sum of money greater than the original invoice amount for the plants. We cannot be held responsible for adverse growing and weather conditions beyond our control. Sawyer Nursery Inc. understands that occasionally, problems warranting credit can develop after the 10 day reporting period has passed. However please be advised that under no circumstance will a credit request be honored beyond 90 days from the invoice date.